










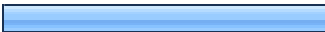





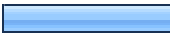





1. Please select the phrase below that best describes you.

		Response Percent	Response Count
Northark South Campus Student		75.1%	202
Northark South Campus Faculty or Staff Member		18.2%	49
Northark North Campus Student		3.0%	8
Northark North Campus Faculty or Staff Member		1.1%	3
Northark Center Campus Student		0.7%	2
Northark Center Campus Faculty or Staff Member		3.7%	10
Other (please specify)		0.4%	1
		<b>answered question</b>	<b>269</b>
		<b>skipped question</b>	<b>0</b>








**2. What days are you on the South Campus between the hours of 7:30 am and 10:00 am? (please mark all that apply)**

		Response Percent	Response Count
Monday		55.8%	150
Tuesday		61.7%	166
Wednesday		58.7%	158
<b>Thursday</b>		<b>62.1%</b>	<b>167</b>
Friday		48.7%	131
Saturday		2.2%	6
Other (please specify)		11.5%	31
		<b>answered question</b>	<b>269</b>
		<b>skipped question</b>	<b>0</b>








**3. How often per week do you stop at the College Grill for some breakfast or morning snack item?**

		Response Percent	Response Count
<b>Never</b>		<b>41.6%</b>	<b>112</b>
Once		25.3%	68
Twice		15.2%	41
Three Times		7.1%	19
Four Times		1.5%	4
Five or more Times		0.7%	2
Other (please specify)		11.2%	30
		<b>answered question</b>	<b>269</b>
		<b>skipped question</b>	<b>0</b>





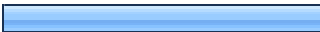


**4. What dollar amount do you consider reasonable for a Light Breakfast Snack with Drink (i.e. sausage biscuit and coffee)from the College Grill?**

		Response Percent	Response Count
\$2.00 to \$2.49		50.2%	132
\$2.50 to \$2.99		28.1%	74
\$3.00 to \$3.49		14.1%	37
\$3.50 to \$3.99		3.0%	8
\$4.00 to \$4.49		1.1%	3
\$4.50 to \$5.00		0.8%	2
Other (please specify)		2.7%	7
<b>answered question</b>			<b>263</b>
<b>skipped question</b>			<b>6</b>


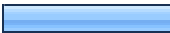





**5. What dollar amount do you consider reasonable for a Full Regular Breakfast with Drink (i.e. bacon, eggs, toast, hash brown and coffee) from the College Grill?**

		<b>Response Percent</b>	<b>Response Count</b>
<b>\$4.00 to \$4.49</b>		<b>45.9%</b>	<b>122</b>
\$4.50 to \$4.99		30.1%	80
\$5.00 to \$5.49		13.5%	36
\$5.50 to \$5.99		6.4%	17
\$6.00 to \$6.49		0.4%	1
\$6.50 to \$7.00		0.4%	1
Other (please specify)		3.4%	9
		<b>answered question</b>	<b>266</b>
		<b>skipped question</b>	<b>3</b>








**6. What days are you on the South Campus between the hours of 11:00 am and 1:00 pm? (please mark all that apply)**

		Response Percent	Response Count
Monday		56.1%	151
Tuesday		62.5%	168
Wednesday		61.7%	166
<b>Thursday</b>		<b>62.8%</b>	<b>169</b>
Friday		48.0%	129
Saturday		2.6%	7
Other (please specify)		9.7%	26
		<b>answered question</b>	<b>269</b>
		<b>skipped question</b>	<b>0</b>








**7. How often per week do you stop at the College Grill for some lunch or noon snack item?**

		Response Percent	Response Count
Never		26.0%	70
Once		25.3%	68
<b>Twice</b>		<b>29.7%</b>	<b>80</b>
Three Times		10.4%	28
Four Times		0.7%	2
Five or more Times		2.2%	6
Other (please specify)		9.7%	26
		<b>answered question</b>	<b>269</b>
		<b>skipped question</b>	<b>0</b>

**8. What dollar amount do you consider reasonable for a Light Noon Snack with Drink (i.e. nachos and 12 oz. soft drink)from the College Grill?**

		<b>Response Percent</b>	<b>Response Count</b>
<b>\$2.00 to \$2.49</b>		<b>39.7%</b>	<b>106</b>
\$2.50 to \$2.99		27.7%	74
\$3.00 to \$3.49		18.0%	48
\$3.50 to \$3.99		10.1%	27
\$4.00 to \$4.49		1.5%	4
\$4.50 to \$5.00		2.2%	6
Other (please specify)		0.7%	2
		<b>answered question</b>	<b>267</b>
		<b>skipped question</b>	<b>2</b>

**9. What dollar amount do you consider reasonable for a Full Regular Lunch with Drink (i.e. sandwich, fries and 12 oz. soft drink) from the College Grill?**

		<b>Response Percent</b>	<b>Response Count</b>
<b>\$4.00 to \$4.49</b>		<b>37.4%</b>	<b>99</b>
\$4.50 to \$4.99		26.4%	70
\$5.00 to \$5.49		21.5%	57
\$5.50 to \$5.99		9.1%	24
\$6.00 to \$6.49		1.9%	5
\$6.50 to \$7.00		1.1%	3
Other (please specify)		2.6%	7
		<b>answered question</b>	<b>265</b>
		<b>skipped question</b>	<b>4</b>

**10. How would you rank the College Grill regarding the following items?**

	<b>Outstanding</b>	<b>Above Average</b>	<b>Average</b>	<b>Needs some improvement</b>	<b>Poor</b>	<b>Response Count</b>
Breakfast Food Selections	11.2% (25)	24.1% (54)	<b>49.1% (110)</b>	12.5% (28)	3.1% (7)	224
Lunch Food Selections	17.1% (41)	32.5% (78)	<b>39.6% (95)</b>	9.2% (22)	1.7% (4)	240
Quality of Food Items	13.1% (32)	36.3% (89)	<b>37.1% (91)</b>	10.6% (26)	2.9% (7)	245
Quantity or portions of food servings	17.6% (43)	32.7% (80)	<b>40.0% (98)</b>	6.9% (17)	2.9% (7)	245
Pricing of Food Items	12.7% (31)	21.6% (53)	<b>42.0% (103)</b>	18.8% (46)	4.9% (12)	245
Drink Selections	13.6% (33)	17.8% (43)	<b>53.7% (130)</b>	13.2% (32)	1.7% (4)	242
Drink Serving Size	10.5% (25)	13.0% (31)	<b>45.6% (109)</b>	25.5% (61)	5.4% (13)	239
Drink Pricing	10.0% (24)	18.8% (45)	<b>48.3% (116)</b>	19.2% (46)	3.8% (9)	240
Courteous Service	<b>31.4% (77)</b>	31.0% (76)	25.7% (63)	7.8% (19)	4.1% (10)	245
Timely Service	20.7% (51)	26.4% (65)	<b>29.3% (72)</b>	15.9% (39)	7.7% (19)	246
Cleanliness of Food Preparation Area	28.3% (69)	32.0% (78)	<b>32.8% (80)</b>	4.1% (10)	2.9% (7)	244
Cleanliness of Service Area	29.6% (72)	<b>31.7% (77)</b>	31.3% (76)	4.9% (12)	2.5% (6)	243
					Comments	61
					<b>answered question</b>	<b>248</b>
					<b>skipped question</b>	<b>21</b>

**11. Do you have a recommendation for food (or drink) items that you desire to have available in the College Grill?**

		Response Percent	Response Count
Yes		31.2%	84
No		68.8%	185
answered question			269
skipped question			0

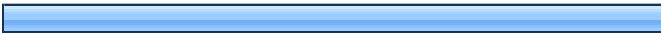
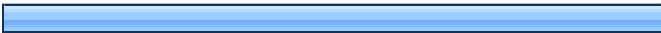
**12. Please list the recommended item and the price you would expect to pay for the item.**

		Response Percent	Response Count
Food or Drink Item		100.0%	80
Price		100.0%	80
answered question			80
skipped question			189



**13. Do you have another recommendation for food (or drink) items that you desire to have available in the College Grill?**

		Response Percent	Response Count
Yes		35.0%	28
No		65.0%	52
answered question			80
skipped question			189



14. Please list the recommended item and the price you would expect to pay for the item.

		Response Percent	Response Count
Food or Drink Item		100.0%	28
Price		100.0%	28
answered question			28
skipped question			241



15. Do you have another recommendation for food (or drink) items that you desire to have available in the College Grill?

		Response Percent	Response Count
Yes		32.1%	9
No		67.9%	19
answered question			28
skipped question			241



16. Please list the recommended item and the price you would expect to pay for the item.

		Response Percent	Response Count
Food or Drink Item		100.0%	9
Price		100.0%	9
answered question			9
skipped question			260

**17. Do you have another recommendation for food (or drink) items that you desire to have available in the College Grill?**

		Response Percent	Response Count
Yes		44.4%	4
No		55.6%	5
		answered question	9
		skipped question	260

**18. Please list the recommended item and the price you would expect to pay for the item.**

		Response Percent	Response Count
Food or Drink Item		100.0%	4
Price		100.0%	4
		answered question	4
		skipped question	265

**19. Do you have any general comments or suggestions concerning the College Grill?**

		Response Count
		91
		answered question
		91
		skipped question
		178

12. Please list the recommended item and the price you would expect to pay for the item.

Food or Drink Item	Price
pizza slices	1.5
coke drinks-	1.5
Diet Mtn. Dew or Diet Dr. Pepper	larger sizes
Good salad...maybe even a salad bar woo hoo	I would pay 4-5 \$ for a really good salad
more fruit items and/or fruit salad	whatever price is fair for any specific fruit item
soup	2.5
lemonade	a better variety of healthy salads 3.50
soup	3
Bacon Cheeseburger w fries	4.5
more real salads (like with something other than iceberg or romaine lettuce)	6
More Variety of sandwiches, chips and a drink and maybe I cookie	03/10/2011
need bigger drink sizes. 20oz or 32 oz	1.50 to 1.99
coke	1.5
blt	2
Whole Wheat Veggie w/Cheese Pita Sandwich (Whole)	6.5
Hamburgers	2
Coffee, Served until closing	Any
stir fry	3.5
Quesidilla (Chicken, Cheese, Beef.. etc)	2.5
Monster Energy Green	2
Slopy Joes	2
buffet	\$6.25 breakfast \$7.50 lunch
Grilled or crispy chicken wraps	1.00 to 1.99
Larger portions of sodas or fruity drinks, (slushies or smoothies).	1.99 to 3.99
Coke & taco's	\$3.50 to \$4.00
Nachos/Frito chili cheese pie	2.25
Soy milk. Almond milk. Organic teas and coffees.	02/04/2011
Juices	same
Caramel Capacino in a 24oz cup.	1.5
soft pretzel with or with out cheddar cheese sauce to dip it in	\$1.50 w/out cheese and \$2.00 with cheese
different sizes	1.00 sm 1.25 med 1.50 large
nacho supreme with drink	4
like salads and fruit	5.00 for salad and I do not know a price of fruit
More options for the culture sensitive persons	\$3-4 for meals
Healthier selections	\$2:00 - \$4:00
vegetarian quesadilla	3.00-4.00
slush	1.25
Change the tortillas you are using for the wraps, they taste horrible.	same
Fresh Fruit	1
Coke Products	1.25
Hickory Smoked Prime Rib Sandwich	6
hot wings	3.49(10 wings)
gatorade	1.8
Juice	01/01/1950
wild cherry pepsi	0.92

Spinach Grilled Chicken Salad		4
leafless salad: tomatoe, feta cheese, cucumber, onion, celery, etc...		2
Diet Dr. Pepper		1.5
hot tea	95 cents	
Specialty Coffees - Latte, Mocha, Frappe, etc.	\$2.00 - \$3.00	
Smoothies		3
Coke Cola Vanilla 12oz can		1
Green tea	idk	
Milk Shakes		2
old fashion beans and cornbread ... that type thing	3.50 to 4.00	
Grilled Cheese	2.50 - 3.25	
energy drinks		3
turkey and ham panini		3
eggrolls	1.00 to 1.50 per roll	
I ordered a large drink one day, I will not make that mistake again. I will get it out of the vending machine. I was priced to high and it was a very small drink!		
	Large \$1.50	
	Bacon and Cheese	
Bacon and cheese criosant (no egg)	Croisant (no egg):\$2-2.50	
fruits and vegetables		5
A specialty sandwich like a roast beef or something that you can only get at the grill.	around \$5.00	
more diet options not everyone likes pepsi. diet dr. pepper is a good one but any other will do.	same as other drinks	
daily specials like jumbo sloppy joes or bbq on kaiser roll	2.99 w/fries	
wraps, salads, fresh fruit and vegetables	.50-4.50	
apple juice		1
	eggs are not to high priced and are good for the body, sell one egg for 0.40, and you still make over 0.20 profit, one egg cost about 0.16 on avarage. and what about pancakes? easy to make and dont cost much... hot cakes and breakfast meats would be nice, and only cost pennies to make...	
REG. lunch meat sands. for like 2.00, full body coffee for us that really like coffee to taste like coffee, and some real eggs with yokes, please		
bottled items water, coca-cola		1.25
Any coffee other than what is offered..... salad bar	\$0.75	4.50
Raspberry Tea		1.19
More vegetarian items	2.00 and 5.00	
I am diabetic non sugar drinks are great. I'd like to recommend larger Ice Tea. Currently they only serve one size.	1.00 currently for one size, I'd pay 1.50 for a large.	
Macaroni and Cheese		2
can soda		0.5
pizza	1 dollar per slice	
specials like spaghetti, chilie, etc...something filling and hearty	special with a drink \$5.00	
diet coke splenda		1
diet coke		1
Latte		2

14. Please list the recommended item and the price you would expect to pay for the item.

Food or Drink Item	Price	
Healthy food choices with Weight Watchers points		5
spinach salad		4.5
Pizza, Large Slice and Drink	\$2.50-\$3.00	
Fruits and Vegies		1.75
tater tots		1.5
Deluxe salads with grilled chicken	1.00 to 2.00	
Streamed vegetables & Raspberry lemonade	\$3.50 to \$4.00	
Smoothies		1.5
Wheat, rye, gluten free, reduced sugar and sodium products, raisins, goji and acai berries, health shakes and drinks.		02/06/2011
Pancakes (vanilla and blueberry)		2
	free with the price of the salad/ I was charged for mine	
salads/ dressing chose		
pasta dishes	4.00-5.00	
homemade chili		1.5
Pizza(great quality)	1.99/slice(large)	
monzzarella chesse sticks		2
More non-fried, healthier selections	depends on what it is	
more low carb foods	same as other lunches	
fried cheese sticks		3
decaf coffee		1
Pizza slices		2
Granolla Bars		1
fried pies or more pastries like eclairs or cream cheese danish		1.99
Cranberry Juice		1
what about corndogs a box of 40 for 10.00, sell each for 0.75 and bring in per box 30.00...	0.75 per corndog	
rice krispys, little debbies		0.75
I would love to see healthier items being offered. Salads, more fresh fruit, non sugar and non dairy items.	Up to 5.00 for a fresh chef salad, with the option of no eggs.	
Hot Tea		1.5
snack cakes	.50-1.50	

**16. Please list the recommended item and the price you would expect to pay for the item.**

Food or Drink Item	Price	
Fried Mozzarella w/Marinara		2.5
fried cheese sticks		2.5
Gourmet tomato basil soup	2.00 to 2.50	
Pizza slices		1
Mozzerella cheese sticks		3.5
Larger fruit variety; perhaps a fruit salad	\$2-4 depending on item or items	
Soup		1.5
taco salad or some other mex. meals would be nice	small 2.00... lg 4.00	
energy drinks	2.00-4.00	

**18. Please list the recommended item and the price you would expect to pay for the item.**

Food or Drink Item	Price
Fruit/salad plate	4.00-6.00

Waffles, Pancakes, or French toast

pancakes-3

its a college we like new things from all over the place

\$1 each item. ie-3  
pancakes=\$3  
1.00 w/butter & syrup or  
jelly  
we dont care what we pay  
as long as the food is  
good..

### 19. Do you have any general comments or suggestions concerning the College Grill?

#### Response Text

The College Grill is a vast improvement in every regard from the past!

None

It was somewhat improved last semester, but service is often slow & inconsistent. Serving size could also vary, but much better than before.

I think it has improved from last year.

None

maybe a published weekly menu to make those of us at center campus aware that it is even there.

Great, nice staff!

I really think it is going well

Waiting in line for service is horrible. They need more help to make the line move faster. This is especially difficult when one only has a short amount of time between classes.

Can you set it up to charge

NA

The girls that work the grill are really nice but on many occasions I have witnessed them gossiping about their co-workers and others with customers standing in front of them. I believe this isn't a good business practice.

I do think they are nice and they do take the time to know who we are. I am happy with the service I receive there.

keep up the good work

food overcooked, burger dry, drink portion and selection stinks

They need more people to make service quicker, during the rush times there should be someone at the register and then someone else filling the orders and not the person at the register. Many people don't have the time to wait 15 minutes or more in the line and then wait another 15 minutes for their food. If they had a quicker way of taking and filling orders, there would be more people buying from them.

their prices are too high I could go to McDonalds and order off of the dollar menu cheaper than I could by food from the college grill.

Prices & sizes need to be standardized. There should be 2 large chicken tenders, minimum, on a chicken chef salad. I have only gotten one on the salads that I have ordered, so it's a bit of a rip off.

I was told it is a very good place to get a quick breakfast, lunch, or snack.

I got a fever and the only cure is more JAVA

faster service and better organized order placement and pick up area

Habanero pepper hot sauce

No

They all are doing a great job

Overall, pretty good. Sometimes the service is a little slow though.

I've received chicken that was not fully cooked on more than one occasion.

Just have some healthier options. Be more concerned about the well being of the students than making profit. Organic fruits and veggies are much cheaper than what is currently available at the grill!

Never been, don't know

Get Curtis back to the grill.

Dawn is one of the best employees that work for Jamie and I believe he needs to rehire Curtis they made a good team. More help during lunch time because a lot of the students pass up the grill because the line is so long and they only have 10 to 15 minutes between classes.

The people are nice and the service is great. At lunch ruse there really need to be 2 people to help serve and run the register or one to take orders only and 2 people to fill them. The order taker can also make the drinks if needed to help.

most student liv n their pell grant to suvribe;

Serving sizes don't seem to be uniform on some things like french fries or sweet chips.

no

From what I have seen ,there seems to be a good turn out this year I have noticed one thing I personally have not had a chance to stop in but, I do particularly like the knew cups that they are using they do keep stuff colder.

no

Get some different employee's

I am glad we have them.[]

Definitely a great place to eat and very convient.

the new guys need more training, they're really slow. my brother waited 20 minutes in line and just about as long for his food.

None besides add vegetarian menu items and healthier drinks.

Love the grill wraps! Need help at lunch b/c the line is getting really long on certain days.

You are dealing with college students, most of whom live on their own in apartments and houses. The prices at the College Grill are too much for a college students budget. If you travel to Russelville or Fayetteville the prices at most the restaurants around campus are cheaper than the prices here.

Friendly staff but food could taste better. Unless there was more than one cafe, it seems kind of small for a school the size of NAC.

better customer service.

Portions are good, but the menu is a little overwhelming sometimes due to how it's written, and can be challenging when trying to place an order, but not finding what you want when there's a large group of people waiting behind you.

i think its a great place to eat. it saves money by not having to drive to eat, and time. also the prices are pretty reasonable and the food tastes amazing!

no

i think lunch should be available at 10 that way i dont have to rush and eat to get to class on time.

Not right now. I will check the menu @ the Grill out now that this email was sent, but I'll be surprised if there are a lot of healthy choices. More healthy options for any time of the day is a good idea though.

On several occasions I have gone to purchase water ect and they very often are out.

NO, I like it, but I would really appreciate it if you could put in a new community microwave, and if you could have it cleaned regularly by the cleaning staff. It is not the property of the grill, and not their responsability to clean it. Thanks so much!

I love The College Grill, and think they have great food and prices.

I have noticed improvements from a year ago. The price points are better and I have been pleased with the quality of the food.

I'm impressed

I have seen routinely handle food with bare hands after handling money. Food never need to be handle with bare hands in a restaurant situation

Lower your prices. Students are poor.

A vast improvement over last year. Keep up the good work!

I think we have to remember that these folks are trying to make a living just as we are, and I think they're doing fine ... a daily special would be good with veg soup, beans and cornbread, etc ...

They need to wear gloves at all times.

I'm glad we have it!

No thanks.

As a very low income student, I would appreciate the availability of a microwave for student use. Some of us cannot afford to buy anything at the College Grill but would need a microwave to heat up our lunch.

awsome service

None

Prices are to high for the food that they offer! This is not hotel seville!

The Grill is much better this year. Dawn is doing an excellent job.

Add more healthy food to the menu and change what you already have. Change the slimy texture of the chilli (make it like a chilli soup... not dip), add grilled chicken strips to the menu in addition to fried chicken strips (but dont change the price), and figure out a way to cut the confusion durring "rush hour".

I think our whole student area is much more uplifting and visually pleasing. Our grill staff are very pleasant and I am pleased to see so many more students taking advantage of the grill.

I think you guys are doing a great job. Keep up the good work.

while they may provide some foods that appeal to some people and some of those people can afford to eat there, they should offer cheaper food specials for those people who don't have much to spend. Many students fall in this category, and if this were a four university, there would at least be a cafeteria made available to students, some more affordable food specials. The grill would definitely make more money if there was something offered that people could actually afford!

Faster service!

i think that they should be allowed to move the tables a little farther apart and a way from the counter so that its not so crowed when placing your order, wear hairnets,

The Grill is doing a really good job considering what they have to work with. I haven't heard any complaints and I am personally grateful that they are here to provide breakfast, and sometimes lunch for me.

Please clean up the workers. The woman in the front is very moody and you never know if she is going to smile or snap at you. The guy in the back is unclean & gross.

The College Grill is a great asset to the students at the college. I would just like to see more healthier options for those people that are not that into processed food, and those with allergies. The convience of being able to eat on campus is overwhelming to students. The Grill does a great job in meeting the needs... let's just help promote healthier eating :)

the portions have gotten smaller and i always thought the price was high for what we got.. i dont eat there anymore due to the fact the food is not that good.. but i think if you would get more items even odd ones.. the more people you have on college grounds the more money you can make.. i would say a coffee shop that was open most all of the day from open to close would bring in alot of money for the school. and it could be student run so you could save on taxes and all that jazz.. i think a coffee shop would help out alot and not just coffee but sweets as well.. were students we need to be awake 24/7 and we need to live at the college for the most part.. run it like Baylor or ETSU for that matter... run it like a college not high school mk 2... ☹

Raymond J. Gill

They really need to take a food safety course... the way they handle food can make a person very sick. They leave meat out too long.... they need one person to take cash and one person to handle the cold stuff. I've seen the boss take cash and then handle food not washing her hands or wearing gloves... their towels are always very dirty.... I just don't eat there.... they are just too unclean for me!!! I love the food. maybe a little cheaper...poor college students! and more help during lunch.

I enjoy using the grill, sometimes at lunchtime, it's impossible to get anything before the next class, but you can't have it all. Food good, service great! Good thing to have on campus.

It's an amazing place where students can meet up and eat or talk.. it's just a place to get away from the college grind.

The staff at the grill the first time went there last semester was rude and unfriendly. I will not be going back as long as the same people work at the front counter.

Bring back the old cook! His cooking was excellent!!!

Alot better than last year!

I have eaten lunch 3 times and haven't really liked anything I've tried. I expected my grilled chicken salad to have warm chicken NOT cold.

I think that the food is over priced. Comparing it to other burger places I'd rather just go grab something off the dollar menu.

They are really friendly people and their service is very timely.

The folks who ran it during the fall did a real good job. Suddenly there are new faces in the kitchen and service and quality have both gone down.

u need a bigger drink size

It should have been made larger when the remodeling was done. Never enough people to wait on you or room to order.

Its nice

great prices

plate lunch specials would be nice occasionally...we get tired of sandwiches all the time